

iRIS Training

DOCR iMedris Support Page

Please visit the **DOCR iMedRIS Support Page** to find training resources for our new iRIS system.

For help with iRIS:

Chat with the DHTS Service Desk for Help (24/7): https://duke.service-now.com/ess/fix_it.do

Submit a Self-Service Ticket to the DHTS Service Desk for Help (24/7): https://duke.service-now.com/ess/fix_it.do

Phone Support: (919) 684-2243 (Press 4 for Research Support and Navigation)

Email Support: ResearchServiceDesk@duke.edu